



metro assist

FAMILY CASEWORKER

- **Full Time Fixed Term position (35 hours p/week)**
- **Attractive not-for-profit salary packaging options**

Metro Assist, a not for profit organisation, is seeking a highly experienced Caseworker to join our Brighter Futures and Inner West Families programs. The programs deliver targeted early intervention services to families with children who are at high risk of entering or escalating within the statutory child protection system. The programs services families with children aged less than 9 years, or families expecting a child, by providing intervention and support that will achieve long-term benefits for children. Metro Assist works specifically with families of culturally and linguistically diverse (CALD) backgrounds to provide tailored support through casework, structured home visits, parenting programs and some brokerage. The programs are designed to support families to stay together and to prevent the escalation of concerns for children transitioning into the statutory child protection domain. The programs use a strengths-based approach within an evidence based outcomes framework.

The ideal candidate will possess extensive experience in casework and case management to families, children and young people who are at risk of further escalation within the Child Protection system.

A position description is available on our website www.metroassist.org.au (click on the tabs “GET INVOLVED” and then “WORK WITH US”).

ESSENTIAL SELECTION CRITERIA

1. Demonstrated experience in casework/case management roles in early childhood/family support/welfare sector
2. Relevant tertiary qualifications
3. Bilingual speaker in Arabic and/or Vietnamese
4. Demonstrated ability to engage families from diverse backgrounds and cultures, working in partnership with them to achieve their goals and address child safety concerns using a range of intervention strategies
5. Strong understanding of child-centred practices for the needs of children, families and people from culturally diverse backgrounds, while delivering an evidence based outcomes framework
6. Demonstrated understanding of issues facing vulnerable families; principles of early intervention; and of children’s developmental stages and practical parenting skills
7. Proven ability to maintain accurate and thorough case notes and complete reporting requirements to the highest standard
8. Strong interpersonal skills and demonstrated experience in developing professional and interagency relationships
9. Possess current full driver’s license and access to a vehicle with comprehensive insurance, and prepared to undergo a Police and a Working With Children Check

DESIRABLE SELECTION CRITERIA

1. Strong IT skills, knowledge and understanding of MS office programs

HOW TO APPLY

Applications close 5 January 2018 and must be submitted to: recruitment@metroassist.org.au

Your application must address each of the selection criteria and include:

- A cover letter
- Statement against selection criteria
- A current resume including your full name, postal address and contact number
- Two of the most recent work-related referees stating names, positions and contact details

For enquiries regarding this position, please contact Michelle Aldred on (02) 9789 3744 or email: recruitment@metroassist.org.au